

Community Health Needs Assessment (CHNA) Report for Polk County Health Department

Revised
8/5/2019



For additional information about this report:

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Polk County Health Department Community Health Needs Assessment Details

8/5/2019

Priority 1

Ensure access to health for all.

Goals:

Increase investments/reimbursements for prevention

Reform Medicaid managed care to reduce barriers to accessing necessary services

Increase community understanding and support of mental health, reduce stigma, and encourage parity between mental health and physical health

Data/Rationale

Community Survey: 96.43% of respondents indicated that this needed either the same level or much more attention as compared to 2016 CHNA. 2.13% of respondents indicated that significant progress has been made since 2016, 16.31% quite a bit of progress, 59.57% incremental progress, and 21.99% no progress at all.

Is this issue addressed in an improvement plan? Yes

Priority 2

Establish communities and neighborhoods that are safe, accessible, and available to everyone, include public gathering places for engagement and promote healthy relationships.

Goals:

Increase and utilize physical community spaces to foster social connectivity and build trusting relationships.

Reform Medicaid Managed Care to allow for more flexible reimbursement strategies.

Ensure everyone has a place to be safe and active

Increase the availability of safe, affordable and stable housing.

Data/Rationale

Community Survey: 68.08% of respondents indicated that either incremental or no progress had been made as compared to 2016 CHNA. 83.57% indicated this needed the same or more attention.

Is this issue addressed in an improvement plan? Yes

Polk County Health Department Community Health Needs Assessment Details

8/5/2019

Priority 3

Improve the social/emotional well-being of the community.

Goals:

Identify and implement worksite strategies to reduce stress/trauma

Implement a children's mental health system

Increase early identification, detection, and intervention programs for children

Increase psychiatric residency slots and efforts to increase practitioner retention

Reform Medicaid managed care to improve reimbursement rates, timeliness of payments to prevent the disruption or elimination of necessary services and valuable providers

Data/Rationale

Community Survey: 12.95% felt no progress has been made since 2016 CHNA. 7.91% indicate significant progress, 28.78% quite a bit of progress, and 50.36% incremental progress. 93.57% of respondents indicated mental health needs the same or much more attention.

78.72% of respondents felt incremental to no progress has been made since 2016 to create new training programs in psychiatry or to improve mental health and disabilities training of primary care providers.

Is this issue addressed in an improvement plan? Yes

Priority 4

Increase the capacity (size and skills) of the health care workforce to create and sustain health.

Goals:

Increase training opportunities for trauma informed care/mental health first aid

Expand efforts to develop a more diverse workforce that better reflects the patient population

Increase the number of organizations that received cultural humility and implicit bias training

Reform Medicaid Managed Care to improve reimbursement rates and reduce staff turnover

Improve recruitment and retention rates to address the unique challenges of rural Polk County

Data/Rationale

Community Survey: 75.36% of respondents indicated that incremental or no progress has been made on increasing the size or skills of the healthcare workforce since 2016 CHNA. 90.72% of respondents indicated this should receive the same or more attention.

Is this issue addressed in an improvement plan? Yes

Polk County Health Department Community Health Needs Assessment Snapshot

8/5/2019

Priority 1: Ensure access to health for all.

Goals:

- Increase investments/reimbursements for prevention.
- Reform Medicaid managed care to reduce barriers to accessing necessary services.
- Increase community understanding and support of mental health, reduce stigma, and encourage parity between mental health and physical health.

Priority 2: Establish communities and neighborhoods that are safe, accessible, and available to everyone, include public gathering places for engagement and promote healthy relationships.

Goals:

- Increase and utilize physical community spaces to foster social connectivity and build trusting relationships.
- Reform Medicaid Managed Care to allow for more flexible reimbursement strategies.
- Ensure everyone has a place to be safe and active Increase the availability of safe, affordable and stable housing.

Priority 3: Improve the social/emotional well-being of the community.

Goals:

- Identify and implement worksite strategies to reduce stress/trauma.
- Implement a children's mental health system.
- Increase early identification, detection, and intervention programs for children.
- Increase psychiatric residency slots and efforts to increase practitioner retention.
- Reform Medicaid managed care to improve reimbursement rates, timeliness of payments to prevent the disruption or elimination of necessary services and valuable providers.

Priority 4: Increase the capacity (size and skills) of the health care workforce to create and sustain health.

Goals:

- Increase training opportunities for trauma informed care/mental health first aid
- Expand efforts to develop a more diverse workforce that better reflects the patient population.
- Increase the number of organizations that received cultural humility and implicit bias training.
- Reform Medicaid Managed Care to improve reimbursement rates and reduce staff turnover.
- Improve recruitment and retention rates to address the unique challenges of rural Polk County.