

AREA EDUCATION AGENCIES

<http://www.iowaaea.org>

- **Central Rivers AEA**, Cedar Falls.....800-542-8375; 319-273-8200
Clear Lake800-392-6640; 641-329-4200
Marshalltown800-735-1539; 641-753-3564
<http://www.centralriversaea.org>
- **Grant Wood AEA**, Cedar Rapids.....800-332-8488; 319-399-6700
Coralville800-854-0446; 319-626-1100
<http://www.gwaea.org>
- **Great Prairie AEA**, Ottumwa.....800-622-0027; 641-682-8591
Burlington, IA800-382-8970; 319-753-6561
Fairfield888-734-3367; 641-472-3414
Albia641-932-5003
Mount Pleasant319-219-2222
<http://www.gpaea.org>
- **Green Hills AEA**, Council Bluffs, Avoca, Creston, Glenwood,
Osceola, Missouri Valley, Red Oak ...844-366-0503; 712-366-0503
<http://www.ghaea.org>
- **Heartland AEA**, Johnston800-362-2720; 515-270-9030
<http://www.heartlandaea.org>
- **Keystone AEA**, Elkader800-632-5918; 563-245-1480
Dubuque800-632-5918; 563-556-3310
Decorah800-632-5918; 563-382-2870
Delhi800-632-5918; 563-922-2299
New Hampton800-632-5918; 641-394-2162
Oelwein800-632-5918; 319-283-2043
Waukon800-632-5918; 563-568-4818
West Union800-632-5918; 563-422-5678
<http://www.aea1.k12.ia.us>
- **Mississippi Bend AEA**, Bettendorf 800-947-2329; 563-359-1371
Clinton563-242-6454
Muscatine563-263-8476
<http://www.mbaea.org>
- **Northwest AEA**, Sioux City.....800-352-9040; 712-222-6000
Cherokee Regional Office.....800-352-9040; 712-222-6000
Denison Regional Office.....800-352-9040; 712-222-6000
Le Mars Regional Office.....800-352-9040; 712-222-6000
Onawa Regional Office.....800-352-9040; 712-222-6000
Sioux Center Regional Office.....800-352-9040; 712-222-6000
<http://www.nwaea.org>
- **Prairie Lakes AEA**, Pocahontas, IA 866-540-3858; 712-335-3588
Algona, Estherville, Ft. Dodge, Jefferson, Spencer, Storm Lake,
Webster City866-540-3858
<http://www.plaea.org>

CHILD CARE RESOURCE AND REFERRAL

- Parent Referral Line**855-244-5301
- **Region #1: Northwest Iowa**877-216-8481
Mid-Sioux Opportunity Inc., Remsen, IA
- **Region #2: Northeast Iowa**800-475-0804
Exceptional Persons Inc., Waterloo, IA
- **Region #3: Southwest Iowa**712-755-7381
West Central Community Action, Harlan, IA
- **Region #4: Central Iowa**800-722-7619
Orchard Place-Child Guidance Center, Des Moines, IA
- **Region #5: Southeast Iowa**866-324-3236
Community Action of Eastern Iowa, Davenport, IA

CHILD HEALTH SPECIALTY CLINICS

<http://www.chsciowa.org>

866-219-9119

- Thomas Scholz, MD, Director Division of Child & Community Health319-384-6674
- Jean Willard, Program Manager CHSC319-353-8717

Regional Centers

- Bettendorf.....563-344-2250 or 866-664-9090
- Carroll.....712-792-5530
- Clinton563-243-0292 or 877-243-0292
- Creston641-782-9500 or 877-292-9500
- Decorah563-382-1277 or 877-571-9797
- Dubuque563-583-5545 or 888-588-0903
- Fort Dodge515-955-8326
- Johnston.....515-528-2571
- Mason City641-424-0030 or 855-522-6973
- Oelwein319-283-4135 or 866-279-5023
- Ottumwa641-682-8145
- Sioux City712-224-5437
- Spencer712-264-6362 or 877-270-9386

CHILD SERVE

<http://www.childserve.org> 877-755-2746; 515-280-5332 (Des Moines); 515-727-8750 (Johnston); 515-727-8750 (Ames); 319-351-5437 (Iowa City); Childcare Center 515-278-2499 (Johnston)
Our team of experts helps identify and meet the unique needs of children with developmental delays, disabilities, injuries and other special healthcare needs.

IOWA DEPARTMENT OF HUMAN RIGHTS

<https://humanrights.iowa.gov/> 515-242-5655
Office of Deaf Services 888-221-3724; 515-598-7326
<https://humanrights.iowa.gov/cas/ds>
Office of Latino Affairs 515-281-4080
<https://humanrights.iowa.gov/cas/la>
Office on the Status of African Americans
 800-351-4659; 515-281-7283
<https://humanrights.iowa.gov/cas/saa>

INFORMATION / RESOURCES

American Cancer Society <http://www.cancer.org>800-227-2345
American Diabetes Assn <http://www.diabetes.org>800-342-2383
American Epilepsy Society <http://www.aesnet.org>312-883-3800
American Heart Assn <http://www.heart.org>515-414-3200
American Lung Assn515-309-9507
The Arc of Iowa: The Iowa affiliate of the national organization on mental retardation. <http://thearcofiowa.org>515-664-2252
Your Life Iowa: Drug and alcohol assistance <https://yourlifeiowa.org>855-581-8111
United Cerebral Palsy: <http://www.ucp.org>202-776-0406

INTERPRETATION/TRANSLATION SERVICES

Bureau of Refugee Services1-800-362-2780 or 515-875-5600
<http://dhs.iowa.gov/refugee-services>
 Iowa International Center: Translation of >60 different languages/dialects <http://iowainternationalcenter.org> 515-282-8269
Office of Minority Health, Washington, DC
<https://www.minorityhealth.hhs.gov>800-444-6472
Language Line Solutions <https://www.languageline.com> 800-752-6096
Stratus Video <https://www.stratusvideo.com/>877-746-4674

IOWA DEPARTMENT OF EDUCATION<https://educateiowa.gov>**Division of Learning and Results**

Family and Educator Partnership.....515-281-5265; 515-242-5295
 Special Education 515-281-5294
 Statewide Age 4 Vol. Preschool.....515-954-5652; 515-326-1030
 Head Start State Collaboration Office, *Tom Rendon* ...515-326-5389

Division of School Finance and Support Services

Medicaid Consultant, *James Donoghue*515-281-8505
 Team Nutrition *Pattie Delger*.....515-281-5676
 School Nurse Services, *Melissa Walker*.....515-281-5327
 Transportation Services, *Max Christensen*515-281-4749

Directories: DE and School Districts<https://www.educateiowa.gov/directories>**EARLY ACCESS****Early ACCESS, State Coordinator, *Dee Getzmann***..... 515-281-5502<https://www.educateiowa.gov/pk-12/early-childhood/early-access>

Early ACCESS is Iowa's system of early intervention services for infants and toddlers with or at risk for developmental delays. It serves infants and toddlers age 0 to 3 with a condition or disability that is known to have a high probability of later delays in development if early intervention services are not provided. It also serves infants and toddlers with a 25% delay in one or more areas of growth and development.

IOWA FAMILY SUPPORT NETWORK<https://www.iafamilysupportnetwork.org> 888-425-4371

The Iowa Family Support Network is the central point of contact for Iowa's early intervention system. It connects families to local children's providers within the Early ACCESS system.

ABUSE HOTLINES

Child & Dependent Adult Abuse Hotline 800-362-2178
 Iowa Domestic Violence Hotline 800-942-0333
 Iowa Victim Service Call Center..... 800-770-1650

IOWA MEDICAID ENTERPRISE<http://dhs.iowa.gov/ime/about>

- **Member Services** <http://dhs.iowa.gov/ime/members>
 - Local (Des Moines Area) 515-256-4606
 - Statewide 800-338-8366
- **Provider Services** <http://dhs.iowa.gov/ime/providers>
 - Local (Des Moines Area) 515-256-4609
 - Statewide 800-338-7909
- **Electronic Data Interchange Support Services**... 800-967-7902
- **Eligibility Verification System (ELVS)**
 - Local (Des Moines Area) 515-323-9639
 - Statewide 800-338-7752
 - <http://dhs.iowa.gov/ime/providers/tools-trainings-and-services/provider-tools>
- **Transportation** via Access2Care 866-572-7662

MEDICAID MANAGED CARE – IA HEALTH LINK

Amerigroup Iowa, Inc.

Provider Services800-454-3730
 Member Services800-600-4441
<https://www.myamerigroup.com/ia/iowa-home.html>
 Logisticare (transportation)844-544-1389

Iowa Total Care

Provider Services 833-404-1061
 Member Services 833-404-1061
<https://www.iowatotalcare.com/>
 Access2Care (call to set up transportation) 833-404-1061

HAWKI PROGRAM

Healthy And Well Kids in Iowa (Hawki) is a low-cost or free health care coverage program for eligible children. <https://dhs.iowa.gov/hawki>

Member Services 800-257-8563

IOWA DEPARTMENT OF PUBLIC HEALTH<http://idph.iowa.gov/>**Bureau of Family Health**..... **1-800-383-3826**<http://idph.iowa.gov/family-health>

- Bureau Chief, *Marcus Johnson-Miller*515-473-4540; 515-281-4911
- Bureau Administrative Support, *Abby Halderson*.....515-281-3126
- Administrative Technical Support - *Brad Hummel*515-281-5401
- 1st Five – *Michelle Holst, State Coordinator*.....515-954-6087
Brandyce Frink 515-587-5791
Amy Robak..... 515-339-5262
- Adolescent Health, -*Mary Greene, SRAE* 515-725-0047
Tina Palmer, PREP515-281-7721
- Child & Adolescent Health/EPSTDT - *Analisa Pearson*.....515-418-8122
- Congenital & Inherited Disorders- *Kim Piper*.....515-720-4925
- Contract Management – *Libby Buchmeier*..... 515-281-7184
Jenny Deeds.....515-725-7919
- Data Integration - **signify**community™ – *April Pepper*....515-725-2085
- Early ACCESS - *Meghan Miller*.....515-201-5282
- Early Childhood Iowa/ Title V - *James Olson*.....515-281-6880
- Early Childhood Mental Health - *Rhonda Rairden Nelson*..515-281-4926
- Early Hearing Detect. & Intervention-*Tammy O'Hollearn*.515-242-5639
- Family Planning – *Lindsey Jones*515-321-8159
- Hawki Outreach – *Jean Johnson*..... 515-423-8188
- Healthy Child Care Iowa – *Heidi Hotvedt* 515-321-8137
- Maternal Health - *Stephanie Trusty MH Special Projects* 515-418-7604
Sylvia Navin– MH/FP.....515-218-0920
Molly Gosselink, MH/FP..... 515-217-7876
- MIECHV - Home Visiting – *Janet Horras*..... 515- 954-0647
P. J. West..... 515-229-9976
- PRAMS – *Jennifer Phan*.....515-725-2833
- QA/QI & Fee-For-Service Claims – *Kelly Haase* 515-418-7505

Bureau of Immunization & TB

<http://idph.iowa.gov/immtdb>800-831-6293
 Vaccines for Children (VFC)800-831-6293, Ext. 4

Bureau of Oral and Health Delivery Systems.....866-528-4020<http://idph.iowa.gov/ohds> 515-725-1721**Bureau of Local Public Health Services**..... 515-242-6522<http://idph.iowa.gov/lphs>**Bureau of Nutrition and Physical Activity** 800-532-1579<http://idph.iowa.gov/nutrition-physical-activity>**Bureau of Substance Abuse** 515-281-0928<http://idph.iowa.gov/substance-abuse>**Center for Congenital & Inherited Disorders**..... 800-383-3826<http://idph.iowa.gov/genetics/public/ccid>

Regional Genetic Consultation..... 800-260-2065

Disease Reporting Hotline 800-362-2736**Emergency Notification Line:**

..... 866-834-9671

Healthy Families Line (Information/Referral) 800-369-2229

..... (TTY) 800-735-2942

Lead Poisoning Prevention Line (Spanish & English).... 800-972-2026<http://idph.iowa.gov/lpp>**Quitline Iowa** - <https://www.quitlineiowa.org> 800-784-8669**TEEN Line** (Health Information/Referral) 800-443-8336

..... (TTY) 800-735-2942