

## Level 2 Tips-Questions to Ask



### Questions to Ask During Meeting with Practice Point of Contact

Review the following questions and be prepared to discuss investigatory questions that will help you determine why this Level 2 practice is experiencing screening stalls implementation and is not yet referring to 1st Five

For example:

Script:

*“In order to better understand barriers your practice is experiencing during the screening implementation process, we should discuss topics related to workflow, staffing, and the referral process.”*

- Tell me about the challenges your practice has encountered with considering adding screening to your well-visits? Listen for challenges related to time, staffing, a misunderstanding that Surveillance (aka the developmental monitoring process) counts as "screening", and competing health care priorities (COVID-19). Be prepared to provide solutions to shared challenges in all of these areas.
- In terms of your well-visits, do you have a particular provider that sees the majority of your pediatric patients? We might want to connect with this provider and determine when training on the ASQ/ASQSE/MCHAT works for their schedule. Starting with one provider as the screening champion for the practice might focus our training to make initial screening implementation steps more manageable for a practice.
- What about your support staff? We know that busy practices often rely on care coordinators, or social workers in-house to support any needs a provider might identify during a well-visit. Is there support staff you work with that makes those connections for patients?
- Is there a best time to target screening implementation for your practice? Let's consider staffing, training needs, and the time it will take to develop a workflow that supports screening in the practice. We should identify a screening/provider champion to work with on this timeline and understand the practices use of Surveillance and Screening tools from the provider perspective
- Walk through next steps with the practice after information has been shared about where the practice is currently with screening and current referral pathways. This includes invitation to schedule a brief presentation to the provider/nurse staff about 1st Five (or the identified screening/provider champion), and the timeline for screening implementation with the practice.
  - Explain the 1st Five Peer Consultation resource as the next step in moving towards developmental screening implementation and referral to 1st Five. This can be done with the practice as a whole, or provider champion.
  - The focus on the peer consultation will include identifying barriers to implementation and referral and offer peer provided solutions to move the practice in the direction of implementation



Moving Forward:

- Date of the scheduled meeting for 1<sup>st</sup> Five presentation to providers/nurses  
\_\_\_\_\_
- Follow up with this point of contact to provide agenda of this meeting to all attendees will occur on \_\_\_\_\_ via email/mail (circle one)

Additional Notes/Comments: