

Keeping Everyone Safe During a Face to Face Visit

COVID-19 has changed how we work together to support your children. When you are ready, we can restart face to face visits. Here is what you can expect if we visit in person and what we can do to help keep everyone healthy.

What can you expect?

Before your visit

Decide where your visit will occur

You and your home visitor will talk, and you will decide together how and where to visit. This could be:



At your home



In your community



Virtually

Remember: You can still decide to have a virtual visit!

If your provider is visiting you in person

- Your home visitor will contact you before the visit for a health screening. They will ask if anyone in your home has recently had symptoms of COVID-19 or tested positive.
- If anyone in your home has recently had symptoms of COVID-19 or if anyone has tested positive, tell your provider right away, and you can visit virtually.
- Home visitors will conduct and report their own daily health screenings. If the provider shows any sign of illness, the visit must be conducted virtually.

During your visit

Everyone should

- Wear a cloth face covering, except for children younger than 2.
- Wash hands or use hand sanitizer before and after the visit.
- Avoid close contact - stay at least 6 feet apart.
- Cover coughs and sneezes.
- Limit the items you share.

We know this is not easy, especially for children

Young children might struggle to wear a mask or maintaining a safe distance from the home visitor. Talk to your provider about your concerns.

After your visit

Everyone should

- Wash your hands or use hand sanitizer.
- Decide if you felt comfortable and want to continue in person visits.

Remember, you are in control.

We are working together to support you and your family.

We want you to be comfortable.

If you have any questions, call anytime.