

Iowa Department of Public Health
Bureau of Nutrition and Health Promotion
321 12th Street
Des Moines, Iowa 50319-0075
515-281-6650 or 1-800-532-1579 (in-state)
TDD Deaf Services 515-242-6156



**WIC Participant
Comment Card**

The Iowa WIC Program is very interested in knowing about specific problems you have using your WIC benefits. If you have a problem or a complaint, please send us a message **with contact information if you would like to discuss your concern** to this web address <http://www.idph.iowa.gov/WIC> or, fill out the below form and mail it to us. If you have a store receipt, please also include that with this form.

When did problem occur? Date: _____ Time: _____

Store Name: _____

Store Address: _____

Clerk's Name: _____ Check Lane Number:

Check one or more boxes:

Store did not have the foods I was given from WIC. List item(s): _____

Store would not let me purchase specific WIC foods. List item(s): _____

Store would not accept my WIC Payment. Why? _____

Store offered to give me non-WIC food, cash or credit for my WIC benefits.

Store told me not to write in the price.

Store told me to sign the check before the items were rung up.

Store mistreated me when I used my benefits. Please explain: _____

Please provide a phone number if you would like to discuss this issue.

Phone number with area code: _____

Best time to call: _____



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