Access to Quality Health Services & Health Care Delivery

Did you know?
Across Iowa, health care delivery services are provided through public and private hospitals and clinics to support access to health care for all Iowans. To achieve the best health outcomes, health care must be of high quality and available to everyone.

A Focus on Health Equity
Health equity is achieved when every person has the chance to be as healthy as possible, regardless of their situation. Health equity can be affected by factors such as race, age, disability, income, location, or education. The Local Public Health Services Grant funds local boards of health to improve access to health services, especially for those with no other options. Local Public Health Services staff also support local boards of health and local public health agencies in building the capacity to provide quality and effective services.

What does the Department do?
The Bureau of Public Health Performance supports local public health agencies to improve access to health services for those who are uninsured or underinsured. The Bureau of Policy & Workforce Services coordinates many programs that address the delivery of health care services including:

- Public Health Policy efforts include the research, development, implementation and evaluation of health care policies and initiatives that impact Iowa’s health.
- Certificate of Need ensures that planning for new or changed institutional health services, such as a hospital or nursing home, is cost-effective.
- Rural Health and Primary Care programs focus on improving health care systems and workforce initiatives such as rural health care infrastructure planning and development, health systems building, workforce recruitment and retention, and addressing barriers that impact access to quality health care.
- Volunteer Health Care Provider Program offers liability protection to eligible volunteer health care providers and eligible clinics providing free health care services.

Protecting and improving the health of Iowans.
Iowa’s Health Care Infrastructure

According to the Health Resources and Services Administration, as of January 2020 Iowa had:
- 82 Critical Access Hospitals
- 8 Rural Hospitals
- 26 Short-term Hospitals
- 2 Long-term Hospitals
- 190 Rural Health Clinics
- 48 Federally Qualified Health Center sites located outside of urban areas
- 29 Free Clinics

Harnessing the Power of Iowa’s Libraries

IDPH was awarded funding through the Telligen Community Initiative and Delta Dental Foundation of Iowa for a project to address social determinants of health by providing tools and resources in libraries across Iowa. Local public health agencies are currently piloting the project with local libraries in Cedar Rapids, Perry, and Woodward. Activities include a food recovery program, StoryWalk in a local park, healthy cooking classes, a Support Services Navigator within the library, and activity kits.

How do we measure our progress?

Number of patient encounters through the Volunteer Health Care Provider Program

<table>
<thead>
<tr>
<th>Year</th>
<th>Returning Patients</th>
<th>New Patients</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2018</td>
<td></td>
<td></td>
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<tr>
<td>2019</td>
<td></td>
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</tbody>
</table>

Hospital Consumer Assessment of Healthcare Providers and Systems 2018

- CAHs participating
- Overall rating of 9 or 10
- Would definitely recommend

What can Iowans do to help?

- Be informed about current health-related initiatives, news and opportunities by visiting the IDPH website and by reading newsletters such as The Check-Up and the Rural Health and Primary Care newsletter.
- Become familiar with the services provided by local public health agencies.
- Engage in community activities that support rural health care such as “National Rural Health Day”.

Resources

<table>
<thead>
<tr>
<th>Fund Type</th>
<th>SFY 2019 Actual</th>
<th>SFY 2020 Actual</th>
<th>SFY 2021 Estimate</th>
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<tbody>
<tr>
<td>State Funds</td>
<td>$12,555,381</td>
<td>$12,814,997</td>
<td>$13,046,660</td>
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<td>Federal Funds</td>
<td>$2,297,979</td>
<td>$6,871,610</td>
<td>$2,719,005</td>
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<tr>
<td>Other Funds</td>
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<td>Total Funds</td>
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<td>$19,710,318</td>
<td>$15,794,965</td>
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<td>FTEs</td>
<td>16.77</td>
<td>16.54</td>
<td>25.55</td>
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For more information, please visit https://idph.iowa.gov or call us at (515) 281-7689.

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