



Week ending issue: August 19, 2016- Issue #303

Policy

Information

WIC Agency Job Opening:

Operation Threshold is accepting applications for a Dietitian in our Waterloo Women, Infants and Children (WIC) Nutrition Program. This is a full time, full benefit position w/no night, weekend, or holiday hours. Qualified applicants need a BS in Dietetics or Nutrition and must be licensed by the Iowa Board of Dietetic Examiners. Regular travel in service area is required along with a valid driver's license, reliable transportation, and proof of insurance. Send resume/application to: Human Resources, Operation Threshold, PO Box 4120, Waterloo, IA 50704 or email to cboche@operationthreshold.org EOE

State of Iowa Job Opening:

Job Title WIC VENDOR MANAGEMENT COORDINATOR

Job Code 04022 PROGRAM PLANNER 2

Auto req ID 17730BR

Location Polk County

Location Zip Code 50319

Location City Des Moines

Full/Part Time Full-Time

Department 588-Public Health

Salary Minimum \$44,324

Salary Maximum \$67,350

Qualification Requirement: Only applicants who meet the Minimum Qualification Requirements and meet all selective requirements (listed below) will be placed on the eligible list.

Job Description: This position is required by USDA FNS WIC Program regulations and policy guidance to coordinate activities of the WIC Vendor Management Section. Notifies WIC vendors and suppliers on issues related to changes and/or clarification. Serves as a member of the state WIC EBT team. Insures that the Bureau Chief, WIC Director, and Vendor Nutrition Consultant are constantly aware of issue areas and recommended resolutions. Prepares documents to insure the vendor section procedures and policies are updated and distributed including annual goals and objectives for vendor management. Provides input for proposed changes and general support for program and bureau goals. Works with Farmers Market representative from Iowa Department of Agriculture and Land Stewardship regarding WIC cash value vouchers at farmers markets including policies, procedures, and training. Coordinates conference calls/meetings of the WIC Vendor Management Advisory Committee.

Monitors WIC vendors for compliance with state and federal regulations with focus on high risk vendors in metropolitan markets. Develops, implements, and monitors the schedule of WIC vendor reviews. Develops, modifies, implements, and manages an equitable sanctions component for the purpose of promoting and protecting the program integrity. Monitors the application of compliance reviews for Iowa WIC vendors. Prepares appropriate correspondence related to the Vendor Management Section activities. Develops and monitors tri-annual vendor contract renewal process. Reviews and prepares revisions to the Iowa Administrative Rules. Provides input from external sources to complement the WIC database information. Drafts communications required to insure compliance with current regulations and provides training to vendors across the state. Prepares case for defense against appeals submitted by Iowa vendors.

Provides input to the tri-annual Approved Product List (APL) for the Iowa WIC Program. Drafts request for data used in the food selection process. Drafts recommendations for materials used to support the food selection changes. Drafts follow-up notifications of food selection decisions. Monitors issues with project changes including exit from the market and potential shortages. Provides back-up support for other program activities related to vendor and participant materials about the APL.

Responsible for price assessment reports completed twice a year. Works closely with the Iowa Grocery Industry Association to assure their understanding and compliance with WIC regulations. Works closely with the USDA Mountain Plains Regional Office representing Iowa vendor issues. Coordinates all vendor data issues with the WIC Data System Project Manager.

Serves as back-up program liaison to the bank that processes WIC checks. Reports to Bureau Chief and WIC data system team about banking issues or problem related to processing and payment.

Works with WIC team members and contractors in the development of and completion of user acceptance testing of the vendor management component of the WIC data system including eWIC functionality.

LinkedIn Tag #LI-POST

Minimum Qualification Requirements The equivalent of six years of full-time economic, environmental, social, health care or agricultural program experience (at the local, regional statewide, or national level) requiring knowledge in the following: program content, related community resources, user problems, and program/treatment methods – demonstrated by one of these types of work; program counselor, program administrator, program trainer, technical assistant or program consultant.

For additional ways to qualify, please click on this link to view the job description and minimum qualifications.

Additional Qualification Requirements:

Selective Certification Requirements Along with the Minimum Qualification Requirements, candidates must meet the following selective certification requirements to be considered qualified for this vacancy. Additional info.

Selectives GROCERY INDUSTRY OPERATIONS [898]

Selective Definitions 898 Grocery Industry Operations

12 months' experience in the grocery industry which includes at least 2 of the following major functions:

Directing or coordinating daily grocery operations (i.e., trainings, inventory, pricing, customer service).

Maintaining and/or supporting point of purchase equipment for electronic benefits transfer.

Ensuring compliance with state and federal program regulations for food assistance programs such as the Supplemental Nutrition Program for Women, Infants and Children (WIC) or the Supplemental Nutrition Assistance Program (SNAP).

Post Close Date: 22-Aug-2016

To Apply: Submit a completed Iowa Department of Administrative Services - Human Resources Enterprise (DAS-HRE) application form by the closing date. To complete an electronic application form, click on "Apply for Job Vacancy(s)" button. You may also mail an application form to: Iowa Department of Administrative Services - Human Resources Enterprise, Hoover State Office Building, 1305 East Walnut, Des Moines, IA 50319-0150 or fax your application to (515) 281-7970.

Point of contact for Applicant questions: Jill Lange

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**Nutrition Magazines Available**

Siouxland WIC Program has Out and About 3000 English and 400 Spanish NWA "Out and About" magazines they would like to have taken off of their hands. Sharon will bring them to the Contractors Meeting on August 30th. Please contact Jean Sterner at [jsterner@sioux-city.org](mailto:jsterner@sioux-city.org) or 712-279-6636 and let her know approximately how many you would like if you are interested!

***Thank you of the Week***

*"I just wanted to say thank you for your great program. My family has been on the WIC program for ten years since my first pregnancy of my son who is 9, through two miscarriages, and the birth of my other two kids, ages 7 and 5. This is my last month on the program and looking back I see what a tremendous blessing the program has been. Not only financially, but the things we learned about nutrition, looking at labels, and the great recipes will continue to benefit our family for years to come. I'm so thankful my children had this program for a great start to their health and wellness. For any young mom I ever meet, I always tell them to check into the WIC program. Thank you again" ~WIC Participant*

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"I am very appreciative and grateful for WIC. Without the support of WIC, it would be very difficult to maintain what Camden needs. WIC has some amazing staff and until I am fully back on my feet, I rely on the help WIC provides to me." ~WIC Participant

If you hear any clients praising the work you do please send them to Nikki Davenport Nikki.davenport@idph.iowa.gov

Participant Centered Services

When working with participants utilize "positive language".

- **Without positive language:** "We don't provide whole milk to anyone over age two."
- **With positive language:** "We provide 1% or skim milk to everyone over age two because it has all the nutrients they need without the extra fat. We also can provide some other dairy options like yogurt and cheese if you would like?"



Save the Date

Find Us on Facebook



<https://www.facebook.com/IowaWIC>

eWIC/Focus Update

Dates to Remember/Training

August:

- WIC Contractor Meeting – August 30th
- August 31st - **Free Webinar: "Share the Love – Starting a Food Rescue Program in Your Community"**

“Share the Love – Starting a Food Rescue Program in Your Community” is an opportunity for attendees to learn from 3 different non-profit organizations (Iowa food rescue partners, Table to Table in Iowa City and Food Rescue Partnership in the Quad Cities) working to combat hunger by reducing food waste. Attendees will learn about different approaches to food rescue and glean ideas for starting or increasing food rescue in their community.

During this webinar, you’ll learn:

- Three different models addressing food rescue in Iowa communities
- Federal laws in place to protect food donors
- Resources available to start a food rescue program in your community

Learn from 3 groups who are engaged with food rescue. Each will share how they got started, lessons learned, and resources available to other groups looking to replicate efforts in their community.

See the attached flier at the end of this edition of Friday Facts for information on how to register.

September:

- NETC Webinar (All New Staff) – September 15, 8:30-11:30 a.m.
- NETC Webinar (Health Professional) – September 22, 8:30-11:30 a.m.
- NETC Webinar (Support Staff) – September 29, 8:30-11:30 a.m.

October:

- Communication and Rapport Workshop – October 26th

November:

- NETC Webinar (All New Staff) – November 10, 8:30-11:30 a.m.
- NETC Webinar (Health Professional) – November 16, 8:30-11:30 a.m.
- NETC Webinar (Support Staff) – November 17, 8:30-11:30 a.m.

Available Formula

Product	Quantity	Expiration Date	Agency	Contact
Vivonex T.E.N.	60- 2.84 oz. packets	11/2016	State WIC Office	Nicole Newman 515-281-4545
Keto cal. 3:1, 11 oz. Unflavored Powder	8 containers	9-4-16	HACAP	Angela Munson 319-366-7632

Product	Quantity	Expiration Date	Agency	Contact
Pediasure 1.0	1 case	11-16-16	HACAP	Angela Munson 319-366-7632
Ketocal 4.1 (vanilla)	1 case	9-9-16	HACAP	Angela Munson 319-366-7632
RTU Neosure	26 containers	9-1-17	Upper Des Moines Opportunity	Tammy Chapman, RD, LD 712-859-3885, Ext. 110 tchapman@udmo.com
RCF Concentrate	11 cans	May 2017	Webster County WIC	Kathy Josten, LD, CBE 515-573-4107

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, sex, disability, age, or reprisal or retaliation for prior civil rights activity in any program or activity conducted or funded by USDA. Persons with disabilities who require alternative means of communication for program information (e.g. Braille, large print, audiotape, American Sign Language, etc.), should contact the Agency (State or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339.

Additionally, program information may be made available in languages other than English.

To file a program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, (AD- 3027) found online at: http://www.ascr.usda.gov/complaint_filing_cust.html, and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

- (1) Mail: U.S. Department of Agriculture
Office of the Assistant Secretary for Civil Rights 1400
Independence Avenue, SW
Washington, D.C.20250-9410;
- (2) Fax: (202) 690-7442; or
- (3) Email: program.intake@usda.gov

This institution is an equal opportunity provider.

[Live Webinar] “Share the Love – Starting a Food Rescue Program in Your Community”

Learn from 3 different Iowa non-profit organizations working to combat hunger by reducing food waste.

- 40 percent of the good, safe food produced in America is never making it to people's plates. That means 70 million tons, goes to waste. ([source](#))
- In Iowa, 1 in 8 adults faces food insecurity daily. ([source](#))
- 12.6% of Iowans are struggling with hunger. This translates to over 389,250 Iowans, and include 139,850 children. ([source](#))

Food rescue is the process of collecting donated food from restaurants, grocery stores, growers, event centers, caterers, and other food service providers, and distributing that food to people in need through local social service organizations. In the food business, predicting exact levels of demand can be a challenge. As a result, there is often safe, prepared food left unsold at the end of a shift, event, or work day. Such food can be put to good use through a food rescue program, which manages the pickup of donated food and distribution to agencies that serve people who are food insecure.

During this webinar, you'll learn:

- Three different models addressing food rescue in Iowa communities
- Federal laws in place to protect food donors
- Resources available to start a food rescue program in your community

Learn from 3 groups who are engaged with food rescue. Each will share how they got started, lessons learned, and resources available to other groups looking to replicate efforts in their community.



Eat Greater Des Moines – Eat Greater Des Moines, a nonprofit organization, works to provide access to healthy food for all Iowans. Their mission is to identify, develop, and connect resources with the broader community to support the entire food lifecycle in central Iowa. Eat Greater Des Moines works to make food rescue easier for donors and recipient organizations. They do this through developing relationships between both parties and making the process easy with a newly released smartphone application, ChowBank. The [ChowBank](#) app makes connecting with a local social service agency easy!



Table to Table - The mission of Table to Table is to keep wholesome, edible food from going to waste by collecting it from donors and distributing to those in need through agencies that serve the hungry, homeless and at-risk populations. Since starting in April of 1996, Table to Table volunteers have rescued and distributed over 14 million pounds of food to area agencies.



Food Rescue Partnership - The Food Rescue Partnership is a community-focused coalition committed to rescuing food throughout the Quad Cities that would otherwise be thrown away, by informing and engaging the public and by fostering partnerships among food establishments, the Foodbank, food pantries, meal sites, and shelters.

Date: Wednesday, August 31st

Time: 1:00 – 2:30 pm (CST)

Registration: <https://attendee.gotowebinar.com/register/2183235744203622401>

After registering, you will receive a confirmation email containing information about joining the webinar.

Presenters



Aubrey Alvarez is the Executive Director of Eat Greater Des Moines in Des Moines. Eat Greater Des Moines started in April 2013 to help build connections throughout the food system. One area of focus includes food rescue. Aubrey is a graduate of the University of Northern Iowa (bachelor of arts in health promotion) and Drake University (masters in public administration). She is also a member of the leadership team for the Food Access and Health Collaborative, the Iowa Food Waste Stakeholder Coalition, Partnership For a Hunger Free Polk County, Hunger Free Dallas County Initiative, Regional Food System Working Group Steering Committee, and Food Hub Manager Working Group. She is a 2015 graduate of the Greater Des Moines Leadership Institute.



Bob Andrlik is the Executive Director of Table to Table Food Distribution Network in Iowa City. Table to Table was the first food rescue organization in Iowa and has rescued over 14 million pounds of food since their beginning in 1996. Bob believes it is imperative to keep wholesome food out of the waste stream and to channel it to those in need. He would like to see other communities benefit from the powerful impact a program of keeping food from going to waste can have. Bob began his studies at Coe College in Cedar Rapids and earned his degree in Liberal Studies from the University of Iowa in 2000. He joined Table to Table in 2001. He is also a member of the leadership team for the Food Access and Health Collaborative of the Iowa Food Systems Council, the Iowa Food Waste Reduction Task Force, the Johnson County Local Hunger Task Force, Grow Johnson County Board and the HACAP Food Reservoir Advisory Committee.



Christina McDonough is the Community Transformation Consultant at the Scott County Health Department. The Scott County Health Department collected data on 124 food system indicators and was leading organization to assist the workgroup in narrowing the focus to the % of food waste (industrial/commercial) food system indicator. Christina's position grants her the ability to participate in the first ever, Food Rescue Partnership. Christina earned her Bachelors in Health Promotion from the University of Northern Iowa in Health Promotion and is a Certified Health Education Specialist.