

CCISC IMPLEMENTATION

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CRITERIA for SUCCESSFUL ACTION PLANS

- 1. Commitment – Evidence of buy in from empowered leadership, and participation of leadership in the improvement plan. (Not just the change agent doing all the work.....)**
- 2. Comprehensiveness –**
 - A. Includes some reference to all activities in the charter/consensus document (Helps to read the charter.....)**
 - B. Includes activities that relate to all programs and clinicians in the organization. (not just a special unit.....)**
- 3. Concreteness - Measurable, achievable objectives (not vague, grandiose, perfection goals), short time frames, and responsible individuals or work groups.**
- 4. Connectedness: Policy changes are connected practice changes are connected to competency development and training activities.**
- 5. Continuous Quality Improvement framework –**
 - A. Identify an empowered QI team in the agency infrastructure that oversees the activity and is formally assigned the task**
 - B. Some kind of Plan Do Check Act cycle: Identify the problem or improvement opportunity, measure baseline and multiple causes, plan an approach, do the approach, re-evaluate, and do the next step.**