

## HOPES - HFI Service Report FY 2009

Program Name: **Crittenton Center**

Section A, 1-10 Includes totals for the families **ENROLLED** during FY09

### A. FY09 Enrollment Totals

	Number	Percentage	
1	1,570	<del>XXXX</del>	Births/newborn screened for risk factors
2	554	35%	High risk families with newborn identified & eligible for services
3	554	100%	Of identified high risk with newborn offered HOPES-HFI
4	19	<del>XXXX</del>	Target children enrolled
5	25	<del>XXXX</del>	Families enrolled
6	11	44%	Families enrolled prenatal
7	6	<del>XXXX</del>	Enrolled prenatal, not delivered before July 1, 2009
8	10	40%	Families enrolled mother is $\leq$ age 19 yr
9	18	72%	Families enrolled, mother 1st time parent
10	18	72%	Families enrolled, single parent family

### FY09 CASELOAD

### B. FY09 Caseload Totals

	Number	Percentage	
1	592	<del>XXXX</del>	Unduplicated families served at project site since HOPES-HFI began
2	34	<del>XXXX</del>	Carryover families from FY08
3	59	<del>XXXX</del>	Families
4	53	<del>XXXX</del>	Target children
5	15	25%	Mothers age 18-19 yr when enrolled
a.	6	10%	Age 15-17
b.	4	7%	Age $\leq$ 14
6	30	51%	Families on caseload who were enrolled prenatal
7	31	53%	Families on caseload, mother 1st time parent
8	30	51%	Families on caseload, single parent family
9	16	27%	Families, parent is Caucasian
10	4	7%	Families, parent is African American
11	31	53%	Families, parent is Hispanic
12	0	0%	Families, parent Asian/Oriental
13	8	14%	Families, parent Native American
14	49	<del>XXXX</del>	Additional children $\leq$ age 18 yr residing in the family home

### C. Total Caseload Risk Factors Assessed Initial Few Home Visits Following Enrollment

	Number	Percentage	
1	38	64%	Primary wage earner is unemployed
2	47	80%	Inadequate income
3	19	32%	Inadequate or unstable housing

4	2	3%	No Phone					
5	23	39%	Unreliable transportation					
6	31	53%	Social isolation - limited emergency or family contacts					
7	43	73%	Parents formal education less than high school/ GED					
8	9	15%	Parental history of special education or learning disabilities					
9	4	7%	Current substance abuse of either parent					
10	18	31%	History of substance abuse of either parent					
11	29	49%	Marital or family problems					
12	27	46%	History or current mental illness/depression/psychiatric care					
13	14	24%	History or current family domestic violence					
14	13	22%	Fear or inadequate feelings about parenting					
15	2	3%	Indifferent, intolerant interaction with infant					
16	0	0%	History induced/attempted abortion this pregnancy					
17	5	8%	History of/or removal older children to foster care					
18	2	3%	Termination of parental rights to older children					
19	59	100%	Families with 3 or more risk factors					

<b>D. FY09 Exits</b>			
	Number	Percentage	
1	24	<del>33%</del>	Families exited program
2	8	33%	Exits with family goals met
3	11	46%	Exits family goals partially met
4	5	21%	Exits family goals not met
5	13	<del>33%</del>	Times families moved/changed residences
6	7	29%	Exits due to family moved out of service area
<b>E. FY09 Retention Rate</b>			
	Number	Percentage	
1	18	<del>33%</del>	Average months, including prenatal, families participated prior to exit
2	7	12%	Families exit before target child is 6 mo of age
<b>F. FY09 Health</b>			
Pregnancy and Birth Information			
	Number	Percentage	
1	0	0%	Target children born at VLBW & LBW
2	45	76%	Women received initial prenatal care 1st trimester
3	0	0%	Women received no prenatal care
4	59	100%	Women received > 5 prenatal care exams/appointments
5	36	61%	Families use family planning or a method of birth control
<b>G. Health Care Coverage (HCC) for Parents</b>			
	Number	Percentage	
1	37	63%	Families parent(s) have health care coverage.
<b>H. Health Care Coverage (Insurance) for Target Children</b>			
	Number	Percentage	
1	48	91%	Medicaid
2	0	0%	Hawk-I
3	1	2%	Medicare (SSI or other)
4	4	8%	Private Insurance
5	0	0%	No health care coverage as of June 30, 2009
<b>I. Health Care for Target Children</b>			
	Number	Percentage	
1	51	96%	<b>Medical Home:</b> Established for target children and accessing
2	53	100%	Target children with received ALL preventive health services <u>for age</u> according to the EPSDT s
			(except Dental/Oral Health or Lead Screen)
3	19	<del>33%</del>	Target children $\geq$ age 2 yr
4	19	100%	Target children with immunizations according to recommended schedule by age 2
5	0	0%	Target children with legitimate immunization exemption
6	29	<del>33%</del>	Target children $\geq$ 12 months
7	29	100%	<b>Lead Poisoning:</b> Number target children $\geq$ 12 mo. screened for Blood Lead Level (BLL)

8	0	0%	Target children with an elevated BLL screen			
9	0	#DIV/0!	Target children received or are receiving intervention for elevated BLL			
10	0	#DIV/0!	Target children with BLL resolved to normal by end of FY07			
11	48	91%	<b>Developmental Screening:</b> Number of target children assessed for developmental delay per age			
12	3	6%	Target children with suspected/potential development delay identified			
13	3	100%	Target children with suspected/potential development delay referred to Early ACCESS identified			
14	2	67%	Target children with suspected/potential development delay who participated in Early ACCESS following referral			
15	26	90%	<b>Dental Home:</b> Target children $\geq$ 12mo accessed Dental provider or I-Smile services			
16						
17	11	100%	Pregnant women who had $\geq$ 1 dental exam/screening prenatal			
<b>FY09 Social, Environmental, Emotional and Community</b>						
<b>J. Father (FOB) Target Child Involvement</b>						
	Number	Percentage				
1	39	66%	Families, Father of the target child (FOB) involved			
2	8	14%	Families male involved in "fatherhood role" other than FOB			

<b>K. Child Abuse/Neglect</b>			
	Number	Percentage	
1	2	3%	Families on caseload with confirmed child abuse/neglect prior to FY09
<b>For TARGET CHILD</b>			
	Number	Percentage	
3	0	0%	Confirmed abuse/neglect of <u>target child</u>
4	0	0%	<u>Target children</u> placed in foster home
5	0	<del>0%</del>	Confirmed abuses of <u>target child</u> following report by HOPES-HFI
6	0	#DIV/0!	Families continued HOPES-HFI participation following confirmed abuse of <u>target child</u>
<b>L. Child Care for Target Child</b>			
	Number	Percentage	
1	2	4%	In non-registered home
2	2	4%	In a registered home
3	32	60%	With relative/friend
4	0	0%	In a non-licensed childcare center
5	8	15%	In a licensed childcare center
6	0	0%	Accepted and accessed Child Care Resource & Referral
7	4	8%	Received DHS child care assistance
<b>M. Pre-School for Target Child</b>			
	Number	Percentage	
1	7	13%	Target children $\geq$ age 3 yr
2	7	100%	Target children age $\geq$ 3 yr enrolled in a pre-school or Head Start
<b>N. Family Access of Community Services</b>			
	Number	Percentage	
1	9	15%	Accessed domestic violence/abuse services
2	3	0%	Accessed training and voc-ed services (disability, technical training)
3	17	29%	Accessed employment services (workforce development, unemployment)
4	8	14%	Accessed financial/budget assistance
5	21	36%	Accessed housing support (rent assistance, heat assistance, HUD)
6	15	25%	Accessed mental health services for parent
7	0	0%	Accessed mental health services for target child
8	3	5%	Accessed substance abuse treatment services
9	21	36%	Accessed a public "closet" of infant/toddler supplies
10	22	37%	Enrolled in family Investment Program (FIP)
11	10	17%	Enrolled in Promise Jobs (PJ)
12	27	46%	Accessed further education (GED, Comm. College, 2nd language)
13	22	37%	Participated in parenting education class/group
14	14	24%	Used public/other transportation (bus, taxi, volunteers)
15	33	56%	Accessed a community resource center
16	24	41%	Accessed a library for children's books

17	0	0%	Accessed crisis child care				
18	0	<del>0%</del>	Total hours of crisis child care used by families				
<b>O. Nutrition</b>							
	Number	Percentage					
1	59	100%	Families enrolled in WIC				
2	26	44%	Mothers breastfeeding target child upon discharge from hospital				
3	11	42%	Mothers continued breastfeeding target child age $\geq$ 6 mo				
4	43	73%	Families received DHS food assistance ( food stamps)				
5	5	8%	Families enrolled in Food and Nutrition Program (FNP)				
6	9	15%	Families accessed food pantries/commodity foods				

<b>P. Family Problem Assessment &amp; Progress</b>						
Problem identified is from initial assessment during first few home visits, <u>measure only for families with a target</u>						
child who is age $\geq$ 6 mo.						
	Number	Percentage				
1	45	76%	Families with age of target child age $\geq$ 6 mo.			
	<b># Families Problem Identified</b>		<b>Problem Identified</b>	<b># Resolved</b>	<b># Improved</b>	<b># Not Improved</b>
	21		Living Situation	1	15	5
	22		Social Isolation	1	16	5
	19		Transportation	0	14	5
	11		Home Safety	3	8	0
	35		Financial Situation	1	24	10
	17		HOH Employment	4	7	6
	5		Access to Health Care	1	2	2
	1		Substance Abuse	1	0	0
	35		Education	1	16	18
	18		MH/Emotional Status	0	14	4
	8		Domestic Violence	0	4	4
	32		Parenting Skills/Discipline	2	23	7
	0		Personal Hygiene	0	0	0
	42		Age Appropriate Activities	4	29	9
	6		Appropriate Child Care	0	5	1
	16		Care of Infant	2	12	2
	39		Child Growth & Development	3	31	5
	23		Parent-Child Interaction	3	18	2
<b>Q. HOPES-HFI Services</b>						
	Number	Percentage				
1	1,276	<del>XXXX</del>	Home visits to provide HOPES-HFI services by FSW/PM/ Supervisor			
2	12	1%	Joint home visits with FSW by PM/Supervisor			
3	234	15%	Attempted or not home, not found (NHNF) visits by HOPES-HFI staff			
4	32	<del>XXXX</del>	Units of direct transportation provided (1 round trip or 1 way trip = 1 unit)			
<b>R. Edinburg Postnatal Depression Screen</b>						
1	52	<del>XXXX</del>	Number of Clients screened (Pre and Postnatal) Unduplicated			
2	104	<del>XXXX</del>	Total number of EPDS done			
<del>XXXX</del>	<del>XXXX</del>	2.00	Avg # of EPDS per client ( <b>do not need to enter #</b> )			
3	22	21%	Number of screens positive for possible depression			
4	22	100%	Number of referrals made			
a.	22	100%	To Physician/PCP			
b.	18	82%	To MH provider			

c.	2	9%	To other						
5	13	59%	Number of clients who accessed a provider following referral						
6	10	77%	Number of clients who received intervention/trmt after accessed provider						
7	9	41%	Number of clients with positive screen already under the care of a provider or receiving						
<del> </del>	<del> </del>	<del> </del>	treatment for depression						













